

# What Happens NEXT?



So you have redeemed your child's Active Kids voucher with Scouts - BRAVO!

Here's what happens after you click 'Submit'.

## 1. Active Kids voucher redemption is validated



A copy of your Active Kids voucher redemption is sent to the Scouts NSW Member Services Department to process and validate.

## 2. Voucher is applied to member's Scouts NSW account.



Once successfully validated, the voucher is applied to your child's Scouts NSW account.

## 3. Weekly report is issued to Groups



Your Group Leader and Treasurer receives a weekly report each Friday, capturing the names of Youth Members whose Active Kids vouchers have been successfully redeemed, validated and applied to their Scouts NSW account\*.

**What can I do?** Let your Leader know that you have redeemed your child's Active Kids voucher, so they can keep a look out for your child's name in the weekly report. If, after four weeks, your child's name is still not listed, please send an email to [activekids@nsw.scouts.com.au](mailto:activekids@nsw.scouts.com.au).

\*The report lists Youth Members whose vouchers were successfully redeemed via the Scouts NSW website as at close of business Wednesday of that week. Any vouchers redeemed after that time will be listed in the following week's report.